

## Printer Success Story

Created web site for company which resulted in contacts from several new potential clients, including one company with 109 branch offices

Created online database system so that the shop could enter inventory levels online, which could be accessed online by major customers over the www. This strengthened the relationship with a nationwide corporate customer.

Created intranet site to enable shop to more easily transfer information with clients and service providers. Intranet site allowed transfer of much larger file sizes (>70mb) with much greater ease-of-use than ftp or other methods. This system does not require binhexing or uuencoding/decoding of files, reducing time and possibility of error

Established email system for company, allowing easier transport of smaller jobs with key clients. Created multiple mailboxes, aliasing where appropriate to allow management to more easily distribute tasks as needed

Provided consulting for company on software and hardware purchases, assisting company to keep current with software and hardware, and continue to grow in their ability to provide service to their end users.

Provided software support and consulting for industry-specific products such as quarkxpress, adobe illustrator, flightcheck and adobe acrobat. Also provided support for specific pc applications running within the virtual pc environment

Provided support for pc-based notebook computers, troubleshooting and installing peripherals.

Provided design, support and implementation of company network including 10/100 ethernet network which is category 5e (gigabit ready), also including wireless networking capacity for portable units.

Provided backup proofreading and production capacity as needed to support major clients.